



NATIONAL COUNCIL OF THE UNITED STATES SOCIETY OF ST. VINCENT DE PAUL®

At the National Council of the U.S., Society of St. Vincent de Paul, our first and foremost concern is the safety of our Vincentians. We also believe that meeting in person provides the best level of engagement for learning, relationship building, and of course, worship. Because of this, we are so happy that you will be with us for our 2021 National Assembly in Houston, Texas. However, we have taken the time to outline several safety regulations to keep not only our Vincentians safe but those around us in order to avoid the spreading of the virus. Please remember to be courteous of all those around you.

KNOW BEFORE YOU GO

Please take a few moments to review the guidelines set by the CDC to keep everyone safe:

- [Coronavirus dashboard](#) by the World Health Organization.
- World Health Organization: <https://www.who.int/news-room/q-a-detail/travel-precautions>
- US. Department of State: <https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html>
- Airport Safety:
 - <https://www.tripadvisor.com/blog/covid-19-airport-policies-procedures/>
 - <https://www.tsa.gov/coronavirus>
- Missouri Travel: <https://www.visitmo.com/travel-updates>

We believe in responsible and safe travel while staying vigilant and following procedures and protocols developed in consideration of guidance and information shared by the [World Health Organization](#) (WHO), [Centers for Disease Control and Prevention](#) (CDC), other leading organizations and experts, and local government requirements and guidance.

MARRIOTT HOTELS

Taking care of you has always been our number one priority, so you can focus on what's most important to you.

As part of Marriott International's family of brands, we have implemented a variety of new protocols and elevated practices, in response to the COVID-19 pandemic and keeping with our high standards of cleanliness and commitment to providing excellent service. We have also made a few adjustments to the services, amenities, and facilities available during your stay.

Here is what to expect during your stay at [Marriott Marquis Houston](#).

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Providing a safer environment for our guests and associates is a top priority. Achieving this is a shared responsibility. Please join us in our efforts to enhance the safety of our public spaces by complying with local regulations and wearing a face covering - which is required - whenever you're in public areas of the hotel. We do appreciate your support and understanding. We remind you also to practice social distancing, staying at least 6 feet or 2 meters from other guests and hotel associates.

The hotel is pleased to offer many contactless options for service that will provide you with additional peace of mind. Mobile Key allows you to bypass the Front Desk for check-in by using the Marriott Bonvoy app. You can also use the app to order Fresh Bites and chat with our team to make requests throughout your stay. All deliveries to your room will be contactless. Our staff will knock on your door and announce themselves. Items will be bagged and left at the entryway. Staff will remain 6 feet away to offer additional assistance. During your stay, you will notice signage and floor decals with social distancing requirements. We appreciate your assistance in following them and encourage you to report any concerns to hotel management during your stay.

Enhanced cleaning protocols & housekeeping

Enhanced Public Space Cleaning: We have increased the frequency of cleaning and disinfection, particularly in areas with high traffic including restrooms, elevators, and escalators as well as provided more hand sanitizing stations.

Personal Protective Equipment (PPE): Staff members will wear PPE (e.g., face coverings, gloves, etc.) based on the activities they are performing and based on direction by the local authorities. Guests are required to wear personal face coverings.

Room Amenities: Disinfectant wipes are available in the room for every arriving guest as well as upon request

Every guest room is thoroughly cleaned and disinfected prior to your arrival. During your stay, we will not provide housekeeping automatically every day. If you wish to receive daily housekeeping refresh service, please let us our guest services team know. We will be happy to make schedule service according to your preferences. Please note that if you are staying with us a bit longer, we will automatically clean your guest room after every 6th night.

Property Amenities & Services

We are committed to making the amenities and services at our property available to you while complying with local regulations, including guidance on reducing capacity in public spaces and reinforcing social distancing. The modifications we have made include:

Pools: Open daily from 7am-10pm. Whirlpool is currently closed.

Pure Spa: Open Thursday-Sunday

Valet Parking: Available on Friday & Saturday evenings. Self-parking available at all times.

Fitness Center: Available 24 hours per day

M Club Lounge: Currently closed

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Our rooftop Lazy River and Infinity pools are open year-round for your enjoyment. Hours of operation are 7am-10pm 7 days per week. All pool furniture has been arranged in groupings of 2 or 4 chairs and spaced 6 feet apart from other seating. We ask guests not to move furniture. In accordance with State of Texas regulations, we require guests to wear face coverings at all times except when seated in their chairs or in the pools. On weekends, individual lounge chairs can be reserved in advance for a fee. You must be a registered guest of the hotel to reserve chairs in advance.

Food & Beverage Offerings

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Texas T Coffee Shop: Monday thru Friday, open 6:30am – 11am
Saturday & Sunday, open 6:30am – 6pm

Walker Street Kitchen: Open Weekends 7am – 12pm

Biggios Sports Bar & Grill: Sunday thru Thursday, open 11am – 11pm
Friday & Saturday, open 12pm – 12am

Cueva: Currently Closed, TBD

Xochio: Sunday: 11am – 3pm
Monday & Tuesday: Closed
Wednesday & Thursday: 4pm – 9pm
Friday & Saturday: 4pm – 10pm

High Dive Pool Bar: Sunday thru Thursday open 12pm – 7pm
Friday & Saturday open 12pm – 9pm

The Houston Clean Pledge

For more information on The Houston Clean Pledge, please visit [Houston Clean](#) site.

Marriott Bonvoy

Marriott Bonvoy Member Benefits: We are committed to delivering the Marriott Bonvoy benefits for your membership level. Thank you for your understanding in cases where we may have to offer an alternative.

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Marriott Bonvoy members are invited to use the [Marriott Bonvoy App](#) (available on the App Store and Google Play) to take advantage of contactless options, including:

- **Mobile Check-In/Check-Out:** Let us know via the app when you are planning to arrive and once you departed.
- **Mobile Key:** Forgo the front desk altogether and go straight to your guest room.
- **Mobile Dining:** Order your private, in-room dining through the app.
- **Mobile Guest Requests:** Connect with us via the app to request items you would like delivered to your guest room.

Not a Marriott Bonvoy member? Enroll [here](#).

SAFETY FIRST, WELLBEING ALWAYS

IMPORTANT FACE MASK & COVERING UPDATE

Following medical expert guidance to help reduce the spread of COVID-19, face masks or coverings are required in hotel indoor public areas and when moving around in outdoor areas at all Marriott hotels globally, with some exceptions, based on local laws or guidance. For specific requirements, please contact the hotel directly or visit the hotel website.

In public spaces, the company has added to its already rigorous cleaning protocols, requiring that surfaces are treated with hospital-grade disinfectants and that this cleaning is done with increased frequency. In guest rooms, Marriott has added to its detailed cleaning practices, requiring all surfaces to be thoroughly cleaned with hospital-grade disinfectants. The company will also be placing disinfecting wipes in each room for guests' personal use.

These new enhanced cleaning technologies including electrostatic sprayers to sanitize surfaces throughout the hotel. We are using air purifying systems that are effective against viruses in the air and on surfaces. Learn more about our partnership with Ecolab and their products.

GUEST CONTACT

To help alleviate the risk of COVID-19 transmission through person-to-person contact, Marriott will be using signage in its lobbies to remind guests to maintain social distancing protocols and will remove or re-arrange furniture to allow more space for distancing. The company is planning to add partitions at front desks to provide an extra level of precaution for its guests and associates and is working with supply chain partners to make masks and gloves available to associates. You'll see more hand sanitizing stations around Marriott's hotels - near the entrances and front desks, elevator banks and fitness and meeting spaces.

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FOOD SAFETY

At Marriott, food handlers and supervisors are trained on safe food preparation and service practices. The company's food and beverage operations are required to conduct self-inspection using its food safety standards as guidelines, and compliance is validated by independent audits. Marriott is also enhancing sanitation guidelines and training videos for associates that include hygiene and disinfecting practices. In addition, the company is modifying its operational practices for in-room dining and designing new approaches to buffets.

SEATING PLANS

We will limit the number of guests in banquets, conventions and meetings up to 50 percent of the maximum occupancy of the room. We will revise proposed floor plans and layouts, on an event-by-event basis, to ensure appropriate physical distancing of at least 6 feet between tables. We will also limit all table seating to alternate seats. We will not provide sharable candy or other food items on meeting tables, but we will provide food items at an employee attended coffee station when requested. We will instruct meeting planners and guest and prominently post signage instructing guests not to rearrange or configure the space or move tables or chairs.

SUPPLIES AND EQUIPMENT

We will disinfect all shared equipment and meeting amenities before and after each use, or use single use items if we are unable to disinfect an item. We will replace all linen, including underlays, after each use. We will transport clean and soiled linens in sealed single use plastic bags into and out of the meeting rooms. We will no longer provide pens or pads of papers on tables.

BEVERAGES AND BARS

Servers will oversee all water service and we will not leave water pitchers or carafes on tables for self-service. We will require bartenders for all bar service. Bartenders will provide guests with napkins and stirrers, and wrapper straws upon request. Bar tops may not have any items or displays.

COMMUNICATIONS

We will prominently post signage outside of meetings and events, reminding guests of appropriate physical distancing requirements.

CLEANING

We will disinfect conference room door handles, tables, chairs, light switches and other equipment after each group use. The Meeting Concierge and Specialty Desk will disinfect their respective work areas, counters, door handles and equipment at least once every four (4) hours and upon a shift change.